

## **How to care for your Laminate flooring**

Great news – Floorell's laminate floors come already sealed and ready for use. So once you've installed them, they will be protected from anything your life will throw at it. However, to make sure you get a lifetime of pleasure from your new flooring it's important that you know how to care for it. So here are a few general tips and rules to help you look after your floor:

### **Do...**

- Attach felt gliders to chairs and furniture, it will help protect your floor against scratches and impressions
- Clean with the right materials - we recommend our range of special care products for cleaning and maintenance. They have been designed to work in harmony with the floor and they safeguard the warranty.
- Floor mats and floor coverings help to stop a build up of dirt especially in entrance areas
- Remove loose dirt and sand immediately with a vacuum cleaner, mop, soft brush or dust cloth.
- Use a humidifier. Wooden based floors need a healthy room climate, i.e. a temperature of about 20 degrees (C) and a relative air humidity of 50-60%. If the humidity is too low, gaps and cracks can occur and if it is too high, your floors can swell or arch.

### **Don't...**

- Don't let people wear damaged shoe heels/nails and stiletto heels on the floor
- Don't leave standing water on the floor – mop up any spills immediately
- Avoid heavy point weights such as pianos and stiletto heels – they may mark the floor
- Many other cleaning agents such as soft soap, hard soap or scouring agent a or furniture polishes or other film-forming agents attack the surface of the laminate and may destroy it- so don't use them

## **How to care for your floor**

- Always use soft brushes to avoid scratch marks, or a vacuum cleaner works well to remove dirt
- Always wipe lengthways along the floor planks with a well-wrung out nearly dry cloth
- Always keep your floor dirt free with a quick sweep or vacuum. On floors subject to light use this is usually necessary about every 2 weeks, on floors with medium use about once a week and daily on floors subject to heavy use

- Always use well wrung-out nearly dry cloth, a wet floor is a bad floor
- Always follow the mixing ratio on the bottle if using cleaning solution

### **How to remove stains**

- Remove stuck-on stains like candle wax and chewing with a soft plastic scraper, after allowing them to harden
- Stubborn stains, caused by fruit, milk, wine, nail varnish, ballpoint pens, can be cleaned off with our recommended cleaners (just ask one of Sales Team when you place your order). Always use well wrung-out nearly dry cloth.